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December 14, 2015

Dear Vladimir,

Thank you for your wonderful translation services on December 11 in Almaty.

I know it was difficult to do nine hours of translation, but you were extremely professional. I have been doing workshops in Russia, Kazakhstan, Ukraine, etc. for over 18 years, and this was the best translation I have had to date.

I am sure the large audience appreciated the translation professionalism you delivered.

Sincerely,

A handwritten signature in black ink that reads "Tom". The letters are cursive and slanted to the right.

Tom "Big Al" Schreiter